



A Touchstone Energy® Cooperative 

**Time-of-Use Rates –
The Power to Control Your Electric Bill
Six-month Guarantee**

Coast Electric members who sign up for Time of Use (TOU) rates are entering into an agreement with the cooperative for a minimum of six months. The agreement will continue until terminated by either party with at least 30 days of written notice. Accounts disconnected for nonpayment will be removed immediately from the TOU rate. Once terminated, the TOU rate will not be available for members at that location for a period of 12 months.

After six months, if a member determines that the amount paid using TOU rates is greater than the amount they would have paid with the standard rates, that member may cancel the TOU agreement and request a credit for the difference.

For example, if a member used \$600 worth of electricity in the initial six-month period during which they had a TOU rate, and the member determines that they would have only incurred a \$500 charge using the standard rate, this member has the right to cancel their TOU agreement and will receive a credit for \$100. If a member chooses not to cancel the agreement at the end of the six-month period, they forfeit their savings and will not be entitled to a credit for the difference.