



Important Information Regarding Privacy and Your New Automated Electric Meter

Your privacy is very important to Coast Electric. Our goals in installing new meters are to deliver better service, control rising operating expenses, improve system reliability through improved outage management and preventive maintenance, and provide our members with information they can use to make informed decisions about energy use.

Although these meters are new to Coast Electric, automated meters have been installed at other electric utilities around the country for over 20 years. We are installing a new system to offer better service to our members and to reduce costs. This new system allows us to do only the following:

- Read the meter- this keeps us from sending a truck and reduces costs of meter reading.
- See when an outage occurs- this allows us to react more quickly to a power outage and get your service restored faster.
- See the voltage at the meter- this allows our engineering staff to keep the electric system in balance, further reducing costs and outages.
- Get a blink count- this allows us to see the areas where we may need to clear rights-of-way to ensure reliability of your service.

We are not controlling any of your appliances, and we cannot see which appliances are operating. The automated meter has no camera or any other device that would allow anyone to see into a member's home or business in any way. Coast Electric does not sell its members' data to any third party and we abide by stringent policies protecting the privacy and security of your electric usage data. These policies can be found www.coastepa.com/privacy.aspx

We would like to emphasize that our board of directors approved the use of this new system. They did so knowing that it will also apply to their own homes, since they are members of the Association. In choosing to utilize this metering system we have not only deemed it to be a safe choice for all co-op members but our own families as well. Coast Electric is committed to protecting the privacy and security of our members' personal information.